

# LSG Lufthansa Service



Business Nature	Flight food catering for over 15 airlines
Specific Issues	<ul style="list-style-type: none"><li>•Process control and premise security</li><li>•Quality of food preparation</li><li>•Movement of suppliers &amp; contractors</li><li>•Vulnerable to sabotage or careless worker</li></ul>
Solution	<ul style="list-style-type: none"><li>•Installed cameras in the food preparation lines, exits &amp; entrances, loading bay</li><li>•Monitor and record all activities</li><li>•Video recording for quality control purpose</li></ul>
Benefits & Results	<ul style="list-style-type: none"><li>•Monitor daily operations and people movement</li><li>•Record food preparation</li><li>•Deter potential saboteur &amp; reduced incidences</li><li>•Improved quality of catering service &amp; security.</li><li>•Managers able to relocate manpower on-demand</li></ul>



# Process Control

<b>Business / Industry</b>	<b>Businesses that depend on safe, efficient and effective processes to produce or deliver high-quality goods and/or services to its customers.</b> <ul style="list-style-type: none"><li>•Manufacturing/Assembly</li><li>•Food processing/packaging</li><li>•Logistics/Order fulfillment</li><li>•Customer service center</li></ul>
<b>Needs</b>	<ul style="list-style-type: none"><li>•On-site process quality &amp; work-flow control</li><li>•Worker carelessness and/or sabotage</li><li>•Man-power &amp; resource re-allocation</li><li>•Operation training and management tool</li><li>•Easy operation, Triplex operation (simultaneous live, record &amp; playback operation), instant search &amp; playback</li><li>•Non-labor intense operation (eg. Record On/Off, Changing tapes, storage, cataloging, searching, printing, etc.)</li></ul>
<b>Solution &amp; Benefits</b>	<ul style="list-style-type: none"><li>•Monitor &amp; record worker operations and process or service quality</li><li>•Monitor &amp; record vehicle, goods and people movement</li><li>•Effective &amp; efficient way to allocate human resources based on need</li><li>•Deter poor/bad behavior and/or potential sabotage</li><li>•Digital video evidence for improvement training or prosecution</li></ul>

# Premise Security

<p>Business / Industry</p>	<p><b>Businesses that maybe severely impacted by breech of security on their premise resulting in injury, loss and damage of property, equipment and facility</b></p> <ul style="list-style-type: none"><li>•Hotels, Airports, Estate Management</li><li>•Car parks, Theme parks</li><li>•Data centers, Banks</li></ul>
<p>Needs</p>	<ul style="list-style-type: none"><li>•Protect safety of people and property</li><li>•Prevent terrorism, vandalism, theft and accidents</li><li>•Detect, investigate and respond to potential situations</li><li>•Emergency &amp; contingency plan training and execution</li><li>•Easy operation, Triplex operation (simultaneous live, record &amp; playback operation), instant search &amp; playback</li><li>•Non-labor intense operation (eg. Record On/Off, Changing tapes, storage, cataloging, searching, printing, etc.)</li></ul>
<p>Solution &amp; Benefits</p>	<ul style="list-style-type: none"><li>•Centralized video monitoring and recording</li><li>•Monitor &amp; record vehicle and people movement.</li><li>•Proactive surveillance and emergency response op.</li><li>•Situation prevention, containment &amp; control</li><li>•Video evidence for training, correction or prosecution</li></ul>